



Warranty Certificate

All Care Surgical products are manufactured to the highest standards in accordance with ISO 13485. All reusable products and components are guaranteed to be free from manufacturing and workmanship defects under normal use for a period of 2 years from the date of purchase, excluding pads and covers, which are guaranteed for 1 year

In the event of failure of a qualifying component during the warranty period, please contact Care Surgical using one of the options below for instructions on how to return the product:

USA: Phone +1-866-243-4127 or email sales@care-surgical.com

Canada, South America & Latin America customers: Contact your local distributor representative

Rest of World: Phone +44 (0)1704 336671 or email sales@care-surgical.com

The serial or lot number must either be shown on the product or provided to Care Surgical from the original Purchase Order.

If, after examination of the component, it is found that the failure was due to manufacturing or workmanship fault, the component will be replaced free of charge. The replacement product will assume the remaining warranty of the original product.

This warranty does not cover breakdown as a result of normal wear and tear; misuse; abuse or neglect in following proper maintenance; or unauthorised modification. This warranty does not cover the foam inside the products. This warranty is not transferable.



Christopher Dearnley-Davison
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